



“Do It Right the First Time and Every Time” - “One Day Course”

The Six Sigma Awareness Program – 28th August 2007

Overview

Six Sigma is a “thinking strategy” that uses a structured approach to improve business and process reliability. The strategy was pioneered by Motorola and widely accepted as a breakthrough improvement strategy. The approaches are; Define, Measure, Analyze, Improve and Control (DMAIC).

Six Sigma’s goal is “Total Customer Satisfaction”. It’s striving toward a stretch target of near-perfect or “Zero Defect” in meeting customer requirements by achieving 3.4 defects per million opportunities.

Six Sigma is an epidemic to manufacturing and service industries nowadays. People talk about the breakthrough strategy that helps them to improve product and service quality and boost their profit. In a tough business environment, continually improving is the only choice to sustain competitive advantage and Six Sigma is one of the answers.

Goals and objectives

Through this program, participants will learn about:

- The fundamental concepts behind the breakthrough strategy.
- How Six Sigma can transform your business and **YOU**.
- The prudent approach to implement Six Sigma Strategy into organization.
- Six Sigma organization.
- The traditional approach used in Six Sigma.

Who should attend

This course is open to anyone who’s interested to know about the Six Sigma Strategy.

Course topics

- Introduction to Six Sigma Strategy
- The story behind Six Sigma Strategy
- Definition of Six Sigma Strategy
- Glimpse on “Toyota Production System”
- The benefits behind Six Sigma Strategy Implementation
- What are the effects of quality to customers’ satisfaction
- Product Specifications vs. Product Variance
- Cost of Poor Quality in Business
- Financial impact
- Six Sigma infrastructure
- The “House” of Six Sigma Strategy
- The foundation, Right Mindset, Firm Leadership and Stable Process
- The pillars, Skills and System
 - The devotee, Right People
 - Six Sigma Organizations
 - Overview of Six Sigma breakthrough approach
 - Step-by-step Six Sigma implementation

Program fees

Normal: RM 400 (Fee are inclusive of program materials & refreshments.)

Ask for special price*- Discount 20% for group of 2 & above

Payment

Payment must be received prior to the conference date. A receipt will be issued on payment. Due to limited seats, we advise early registration to avoid disappointment. A 50% cancellation fee will be charge. Confirmation of seats upon received of complete feedback form receiving **before 24th August 2007** with the payment made in favor of

MIGHT-METEOR Advanced Manufacturing Sdn Bhd

We would like to confirm our registration of the following course:

****Six Sigma Awareness Program****

Participant Name

1. _____ Position _____

2. _____ Position _____

Contact Person _____ Position _____

Organization _____

Address _____

Tel _____ Fax _____ email _____



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