



28th August 2007 - AMI Seminar Room

Overview

Lean Six Sigma is a business philosophy. Basically, it is an integration of two most valuable business philosophies known as Lean Thinking and Six Sigma. Lean focuses on speed and Six Sigma focuses on quality. By combining the two, the result are high quality products and fast delivery services.

Lean Six Sigma provides a near perfect solution for operational improvement and it can serves heterogeneous needs of various industries. Ultimate aim of the strategy is to “Delight the Customer with The Value Added Products and Services”. Business processes are consisting of value and non-value from customer perspective. Typically, 1% ~ 10% of the processes is value activities. Lean Six Sigma helps to increase the value in the processes through waste elimination and variation reduction thus improve cost and quality. These will definitely satisfy the shareholders (higher profit) and customers (higher product value).

Believe it or not, all these benefits are achievable through Lean Six Sigma methodology without any substantial capital investments. Perhaps, the only investment is the employees' time to spend on the improvement activities.

Goals and objectives

Through this program, participants will learn about:

- Lean Six Sigma principles
- The importance of Continual Improvement culture
- How Lean Six Sigma can change your view about the business
- Learn the key benefits of Lean Six Sigma deployment

Course topics

Lean Six Sigma evolution

- Lean Thinking introduction
- Six Sigma introduction
- The integration between Lean & Six Sigma

Business scenarios

- Understanding market expectation
- Cost of Quality

- Customer satisfaction model
- Responding to market pressure

Six Sigma infrastructures

- The 4 leadership philosophies
- Deployment strategy
- Lean Six Sigma learning model
- Creating a conducive environment

Duration - 1 Day

Who should attend

Managers, Process Engineer, Production Leader/Supervisor and who ever interested to learn more about Lean Manufacturing

Program fees

Normal: RM 400

Ask for special price*

**Term and Condition apply. Please contact us for detail:*

- En. Azizi - azizi@ami.net.my
- Pn. Ema - ema@ami.net.my
- En. Shahrarum - shaharum@ami.net.my

Level - Basic



A-5-5, 4th Floor, Centrepoint Business Centre, No. 5, Jalan Tanjung Keramat 26/35
Seksyen 26, 40000 Shah Alam, Selangor

Tel +60 3 5191 6060, +60 3 5192 6080 / 6081 / 6082 **Fax** +60 3 5192 7080

E-mail info@ami.net.my **URL** www.ami.net.my